

Privacy Policy

21-05-2018

Permission

WijWonen obtains your permission through your agreement to become a WijWonen member and your explicit agreement of DUWO's Privacy statement during the contract signing process. You can rescind this permission by terminating your DUWO rental contract (this automatically ends your WijWonen membership) or through terminating your WijWonen membership.

Data

Tenant's organisation WijWonen has membership information from its members. This data is used by WijWonen to effectively carry out her obligations as a tenant's organisation. Currently WijWonen has the following information:

Data Received from DUWO

DUWO provides WijWonen with an excerpt of the data you provide DUWO. This data contains:

- Full name;
- Email address;
- Address;
- Start and end-date of your contract.

Furthermore, when filling in contact forms on our website (www.wijwonendelft.nl) we receive the information that you give us through the use of this contact form.

Cookies WijWonendelft.nl

On our website we make use of cookies. These cookies sole purpose is to provide you with a better experience by storing your language preferences.

Third parties

WijWonen will not provide your information to a third party, except for a few selected third parties. These third parties provide WijWonen with IT solutions that, for example, allow us to send emails and surveys. Among these parties, we use Laposta and SurveyMonkey. Their privacy declarations can be found on their respective websites.



How do we use your information?

WijWonen uses the membership data for the following purposes;

- Sending mails concerning an annual survey;
- Recruitment for either board positions or Resident Committee's ;
- Regular emails containing the WijWonen newsletter;
- Informing tenants about things that are of interest to them as tenants of DUWO;
- Sending a mail to new tenants to welcome them in their new home.

It is possible to opt-out for newsletters by clicking on the opt-out link of these newsletters.

Retention Period

WijWonen will not retain your personal information any longer than strictly necessary. The membership information provided by DUWO WijWonen limits itself to a retention period of 6 months. Information that you as an individual share through, for example, email will be retained for the duration the WijWonen board deems necessary.

Security

The security of your personal information is of paramount importance. Therefore, WijWonen will do its utmost best to guarantee proper encryption of your data.

Changes to this Privacy Declaration

Tennants organisation WijWonen can change the contents of this privacy declaration as it sees fit.

Questions/view personal information

If you have any questions concerning this privacy statement, or if you want to see or update what information we have of you as an individual please contact secretaris@wijwonendelft.nl. WijWonen will do its best to provide an overview of your personal information within 14 days. You can ask us to remove your personal information after termination of your WijWonen membership. Otherwise your personal information will be removed after the retention period has passed (see the Retention Period section for details).

